

St Wulfstan Surgery

MINUTES OF PPG MEETING 14th June 2022

via Zoom

Present: Alan Boyland (Chair), Nigel Rock (Vice Chair), Tony Probert, Jane Tuck, Charles Henshaw, Mark Hancock, Faris Al-Ramadani (GP Partner), Dr Jaiye Olaleye (GP), Lindsay Ward (Practice Manager), Hazem (Southam Pharmacy)

Apologies: Noorjahan Pallikkandi Maliyekal, Brian Cobb, Averil Kennedy and Dr Kirti Viswa (GP Partner)

Agenda items	DISCUSSION	ACTION
Matters arising from previous meeting	Nil	Nil
Pharmacy	<p>Hazem, Manager at Southam Pharmacy joined the meeting to outline changes at the pharmacy. He also addressed concerns raised by the members. Hazem joined the pharmacy around two months ago. The pharmacy have a shortage of pharmacists, technicians and assistants, which has led to current problems. Hazem is trying to work with the system but they have been short staffed and without a manager for 3 months. No longer owned by Dudley Taylor – is a partner with Avicenna. Staff are doing their best and they are recruiting. Current turnaround time for acute scripts is 10-15 minutes. Repeat prescriptions take 3-4 working days (Backlog from the Bank Holiday and Covid cases). Hazem is working towards reducing to 1-2 days. Urgent requests for medication are dealt with quicker.</p> <p>Availability of medicines is poor. There have been sudden shortages in medication. New serious shortage protocol for estrogen. Likely to be more flexibility in future. Nigel has written to Avicenna on behalf of the council to raise concerns about the pharmacy service. Home deliveries are still available every day. Hazem will send his contact details to Lindsay via email.</p>	
Staffing update	Welcome to Dr Jaiye Olaleye, our latest GP recruit. Lindsay updated the group about recent recruitment of new GPs, Dr Merna Muharib, Dr Afsheen Jahanzeb and nurse Rachel	
Premises update – Southam Clinic	Faris updated the group about our premises needs in the medium and long term. Current lease expires in 2029	
Sharing contact details	All of the group were happy for their email addresses to be shared in communications amongst the group	
Volunteer Drivers' Group	Lindsay will contact VDs to see if they are interested in resuming the service. We will need details of Covid vaccination, DBS status, MOT, insurance and driving licence. We will devise a rota based on availability to provide service at the clinic and the surgery. We will put together a publicity campaign.	LW
Feedback	Nigel outlined details of recent contact from patient	
SWPPPG	Alan has attended the new group but is currently unsure of its impact.	
Any Other Business	Nil	
Time & Date of next meeting	Tuesday 27th September 2022 at 12.30pm venue to be confirmed.	